

Telephone (859) 261-5908 to immediately reach [Raymond Sonoff](#), President of [Sonoff Consulting Services, Inc.](#), 271 Saxony Drive, Crestview Hills, KY 41017-2294 USA.



... return to Scsi's [Mobile Home](#) Web page.

Scsi's "Perfect 10" Mobile Web Site Standard - Best Practice #6: Every Mobile Web page's text viewing size selections remain under user control at all times.

For your convenience, the three major headings provided on this Mobile Web page are listed immediately below:

- [If text resizing is a Web browser-based menu selection, why not provide it to the user?](#)
- [How does Scsi handle the text resizing issue?](#) Answer: Best Practice #6 provides it for any Web browser that supports such selections.
- [Besides Best Practice #6, which of Scsi's "Perfect 10" Best Practices would you like to read about next?](#)

NOTE: Relevant hyperlinks are included within the associated paragraphs to make your browsing session productive and all the more enjoyable.

If text resizing is a Web browser-based menu selection, why not provide it to the user?

It amazes, amuses, and sometimes puzzles Scsi to see that high-end (read: many, many dollars of resources poured into them) Web sites do not conform to the "text-resizing-via-a-menu-selection-incorporated-within-the-Web-browser-itself" feature that users justifiably expect should always remain available should they ever want to change the currently-in-effect text size to something else - for example, with Internet Explorer via a "View | Text Size | (Largest | Larger | Medium | Smaller | Smallest" selection sequence.

Come on, Web site designers and testing personnel. Purposely overriding any obviously meant-to-be-implementable browser feature (in this case, a text resizing operation) is an example of neglecting user's "expected-to-be-available-because-it's-there" choices.

Quite frankly, Scsi feels that such actions are never justified as being in the best interests of users, and ignorance by the Web site personnel - regarding how to properly implement the underlying source code so that no built-in features are ever blocked - is never an acceptable excuse. That's one reason for having quality assurance and repeated testing cycles to make sure that things are working properly before releasing a product (in this case, a Web page) to users, isn't it? Furthermore, there is simply no excuse for letting these types of "going against the grain" decisions or their subsequent implementations occur in the first place.

How does Scsi handle the text resizing issue? Answer: Best Practice #6 provides it for any Web browser that supports such selections.

Why does this problem never happen on the Scsi P&KT Web site's pages? Because Scsi's underlying source code was properly written to successfully address provisioning of text resizing independent of browser type or version - pure and simple.

You can observe the proper functionality for yourself - using whatever Web page(s) you care to test within the sonoffconsulting.com domain. It's so very easy to do. Then use the same browser to visit another Web site - even one of the "biggies" of Web sites - to see the behavior for that Web site's page(s). If you make regular use of Microsoft's Internet Explorer Web browser, for example, you'll likely find it easy to prove the following assertion, namely: Many other Web sites still continue to 'miss the boat' when it comes to meeting even such really basic usability factors as successfully executing a text resizing operation on demand.

Besides Best Practice #6, which of Scsi's "Perfect 10" Best Practices would you like to read about next?

- [Best Practice #1](#): Every Mobile Web page is [fast loading](#).
- [Best Practice #2](#): Every Mobile Web page is [viewable with any type of browser](#).
- [Best Practice #3](#): Every Mobile Web page incorporates meaningful, descriptive 'balloon help' text for every hyperlink (both text- and graphics-based).

- [Best Practice #4](#): Every Mobile Web page's navigation always remains under user control, thereby allowing use of any combination of keyboard, mouse, or other pointing devices as hyperlink selection tools.
- [Best Practice #5](#): Every Mobile Web page incorporates an integral and effective dual-domain search window.
- [Best Practice #6](#): Every Mobile Web page's text viewing size selections remain under user control at all times - according to the particular browser tool's available selections.
- [Best Practice #7](#): Every Mobile Web page's contents will always automatically resize widthwise to fill the entire browser window - no matter what screen resolution settings or window sizes are in effect at any time.
- [Best Practice #8](#): Every 'Print this page' operation automatically results in an intelligently word wrapped, truncation-free, black-on-white printout of that Mobile Web page's main body contents - regardless of the page orientation and user-specified text size selection in effect at that time.
- [Best Practice #9](#): Every Mobile Web page incorporates readily accessible contact information.
- [Best Practice #10](#): Every Mobile Web page [validates](#) against the World Wide Web Consortium (W3C) specifications for Hypertext Markup Language (HTML), Cascading Style Sheets (CSS), and Web Accessibility Initiative (WAI) Content Guidelines (WCAG).

Mobile Web Page Validation and Contact Information

Validate this Scsi's "Perfect 10" Mobile Web Site Standard - Best Practice #6: Every Mobile Web page's text viewing size selections remain under user control at all times page to assure full conformance to W3C's [XHTML 1.0 Basic](#), cascading style sheet ([CSS](#)) and [WCAG Accessibility](#) recommendations.

Contact Information: [Raymond Sonoff](#), President of Sonoff Consulting Services, Inc., 271 Saxony Drive, Crestview Hills, KY 41017-2294 USA: Telephone: (859) 261-5908.

[Sonoff Consulting Services, Inc. \(Scsi\)](#) - [Mobile Productivity](#) and [Knowledge Transfer](#) Specialists

Copyright © 2002-2009 Sonoff Consulting Services, Inc. - All rights reserved - [Scsi's Mobile Privacy Policy](#)

Shortcut Text	Internet Address
Raymond Sonoff	http://sonoffconsulting.mobi/filters/scsi_corp/rsonoff_scsi_profile.html
Sonoff Consulting Services, Inc.	http://sonoffconsulting.mobi/filters/scsi_corp/scsi_corp.html
MAIN HEADING	http://sonoffconsulting.mobi/mobile_unique_features_6_of_10.html#SkipToHeading1
view or download	http://sonoffconsulting.mobi/mobile_unique_features_6_of_10_with_hyperlinks.pdf
Mobile Home	http://sonoffconsulting.mobi/
Expanded Mobile Home	http://sonoffconsulting.mobi/index_expanded.html
Graphics-based Mobile Home	http://sonoffconsulting.mobi/index_graphics_mapped_version_3.html
Mobile Site Map	http://sonoffconsulting.mobi/site_map/site_map.html
Mobile Productivity	http://sonoffconsulting.mobi/filters/productivity/productivity.html
Scsi's Mobile WebKISS™ Guides	http://sonoffconsulting.mobi/filters/web_kiss_guides/scsi_pkt_mobile_webkiss_guides_page.html
Other Mobile Web Sites	http://sonoffconsulting.mobi/filters/url_links/url_links.html
Mobile Contact Us	http://sonoffconsulting.mobi/filters/contact_us/contact_us.html
Scsi's Mobile Access Keys	http://sonoffconsulting.mobi/access_keys.html
Scsi's Mobile Web Best Practices	http://sonoffconsulting.mobi/mobile_unique_features_part2.html#h3_3
#1	http://sonoffconsulting.mobi/mobile_unique_features_1_of_10.html
#2	http://sonoffconsulting.mobi/mobile_unique_features_2_of_10.html
#3	http://sonoffconsulting.mobi/mobile_unique_features_3_of_10.html
#4	http://sonoffconsulting.mobi/mobile_unique_features_4_of_10.html
#5	http://sonoffconsulting.mobi/mobile_unique_features_5_of_10.html
#7	http://sonoffconsulting.mobi/mobile_unique_features_7_of_10.html
#8	http://sonoffconsulting.mobi/mobile_unique_features_8_of_10.html
#9	http://sonoffconsulting.mobi/mobile_unique_features_9_of_10.html
#10	http://sonoffconsulting.mobi/mobile_unique_features_10_of_10.html
why the Scsi P&KT Mobile Web Site is both virus- and worm-free	http://sonoffconsulting.mobi/mobile_unique_features_1_of_10.html#h2_2
professional assistance	http://sonoffconsulting.mobi/need_professional_assistance.html
addressing productivity	http://sonoffconsulting.mobi/scsi_focus_on_productivity.html
knowledge transfer-related matters	http://sonoffconsulting.mobi/what_scsi_pkt_does.html
e-mail	mailto:info@sonoffconsulting.mobi
	http://sonoffconsulting.mobi/filters/web_kiss_guides/scsi_pkt_mobile_wkg_11_total_access_so_what.html
If text resizing is a Web browser-based menu selection, why not provide it to the user?	http://sonoffconsulting.mobi/mobile_unique_features_6_of_10.html#h2_1
How does Scsi handle the text resizing issue?	http://sonoffconsulting.mobi/mobile_unique_features_6_of_10.html#h2_2
Besides Best Practice #6, which of Scsi's "Perfect 10" Best Practices would you like to read about next?	http://sonoffconsulting.mobi/mobile_unique_features_6_of_10.html#h2_3
fast loading	http://sonoffconsulting.mobi/filters/productivity/web_usability/web_usability.html
viewable with any type of browser	http://sonoffconsulting.mobi/any_browser.html
Best Practice #9	http://sonoffconsulting.mobi/mobile_unique_features_6_of_10.html
validates	http://sonoffconsulting.mobi/filters/web_kiss_guides/scsi_pkt_mobile_wkg_1_why_val_web_site.html
XHTML 1.0 Basic	http://validator.w3.org/check?uri=http://sonoffconsulting.mobi/mobile_unique_features_6_of_10.html
CSS	http://jigsaw.w3.org/css-validator/validator?uri=http://sonoffconsulting.mobi/code/scsi_pkt_mobi_2007a_all.css
WCAG Accessibility	http://www.contentquality.com/Default.asp
Scsi's Mobile Privacy Policy	http://sonoffconsulting.mobi/w3c/scsi_pkt_p3p.html